

Defining the Differences



Some suggested questions to ask when looking for an in-home care provider.

Compassionate Professionals

ANSWERS

What safety precautions do you put in place to minimize the risk of an infection?

PPE? Best practices for cleaning and sanitizing? Monitoring symptoms?

What type of screening do your care providers go through? *Criminal background checks? Drug screening? Reference checks?*

What type of training do your care providers receive?
Ongoing? Alzheimer's? Personal care?

Responsiveness

How much notice do you need to set up services?

Do you offer 24/7 office support?

How do you communicate care plans with the family?

Quality Care

What steps do you take to help ensure compatibility between your care providers and clients?

Do you have a quality assurance program? If so, please describe?

Community

Are you locally owned?

Do you give back to any community non-profits that serve seniors or support senior causes?

Learn more about how the local Home Instead office is enhancing the lives of aging adults and their families in your community. Visit [HomeInstead.com/802](https://www.HomeInstead.com/802) or call 219.326.1082

