

## Designed to Achieve:

- Early Intervention and Improved Outcomes
- More Peace of Mind/Confidence



# Philips Lifeline Medical Alert Service with AutoAlert

Only One Medical Alert Pendant Can Call for Help Even When a Subscriber Can't

Our industry-leading\* standard Lifeline Service provides prompt access to highly trained, caring Response Associates at the push of a button – 24 hours a day, 365 days a year.

### Introducing our new breakthrough service innovation, Lifeline with AutoAlert.

Lifeline with AutoAlert not only provides all of the benefits and functionality of our standard service, but it also provides subscribers with an added layer of protection. Lifeline with AutoAlert **automatically places a call for help if a fall is detected** and the subscriber cannot press his or her Personal Help Button (PHB) because they are disoriented, immobilized, or unconscious after a fall. Additionally, Lifeline with AutoAlert can help support earlier intervention in cases when someone falls, cannot get up from the fall, and chooses not to summon help immediately.

The new service offering is enabled by an easy-to-wear pendant-style Help Button (FD100) that has unique embedded technology to determine when a fall has occurred and to automatically initiate a Help Call if the fallen individual has not gotten up within 30 seconds. This functionality is based on a microprocessor in the AutoAlert PHB, which uses a sophisticated algorithm and proprietary technology to receive data from multiple sensors that detect changes in the subscriber's movement. It is designed to accurately detect falls while minimizing false alarms.

The AutoAlert PHB is similar in size and weight to existing PHBs and is designed to be worn around the neck. The AutoAlert PHB is also waterproof, allowing subscribers to have continuous protection. In addition to providing help at the push of a button, the Lifeline with AutoAlert option now offers subscribers an added layer of protection!

**PHILIPS**  
Lifeline

**PHILIPS**

### Benefits for Programs

- Better protection for your subscribers
- Provides subscribers with an added layer of protection
  - Offers subscribers and caregivers greater peace of mind

Easy to fit into your program's operations

- Installs like any other PHB
- Compatible with both the Cordless Phone and CarePartner 6900 Communicators
- Easy button exchanges to manage battery life

Increased referrals to your program

- Provides patients with an added layer of protection
- Helps support patients in their safe discharge home

Competitive distinction

- Advanced technology that is only available from Philips Lifeline (16 patents filed)
- The only pendant-style Personal Help Button designed to automatically place a call for help if a fall is detected.

### SmartPower

SmartPower battery management in the AutoAlert Personal Help Button preserves energy by functioning in a low-power mode during normal activity and then ramping up when a fall is detected. This provides a comparatively long, 18-month wearing life with little maintenance.

To ensure maximum battery life and an optimal user experience, all new subscribers should receive a NEW AutoAlert Personal Help Button.



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### Benefits for Subscribers

- Calls for help if the subscriber falls and can't, won't, or forgets to push his or her Personal Help Button
- Multiple sensors support accurate fall detection while reducing false alarms
  - The intelligent alarm feature only calls for help when subscribers cannot get up from a fall on their own within 30 seconds

Easy to wear

- Compact pendant design
- Lightweight
- Waterproof
- Can be worn comfortably under clothing

Easy to use

- Minimal false alarms
- 18-month battery life

### Personal Emergency Response

Lifeline with AutoAlert protocol will be similar to that of our standard Lifeline Medical Alert Service, with several distinctions.

A new alarm, "Fall Detected," will occur if a fall has been detected and the individual did not get up within 30 seconds, whether the Help Button was pressed during that 30 seconds or not.

Personal Response Associates will initially respond to "Fall Detected" alarms as they do for alarms generated by a standard PHB: by calling out and asking if help is needed. If no clear contact is made, they will hang up and call the subscriber. An additional protocol has been created for when a "Fall Detected" signal has been received and no contact can be made with the subscribers; in these situations, the PRA will immediately call EMS.

### AutoAlert PHB Specifications

Part Number:	FD100
Compatible with:	DT1000 and 6900 series Communicators
Monitoring Platforms Supported:	CareSystem (Philips Lifeline Response Centers, not RC400, RC500)
Color:	Warm white
Size:	66 mm long, 30 mm wide, 17 mm thick
Weight:	32 grams
Button Frequencies:	16,000
Wearing Method:	Neck cord
Battery Life:	18 months
Operating Temperature:	32° F (0° C) to 122° F (50° C)
Storage Temperature:	0° F (-18° C) to 140° F (60° C)
Agency Compliances:	UL1637, CSA C22.2, NO 205-M1983, IEC60601-1 2005 (3rd Edition), IEC60601-1-1, IEC60601-1-2
Warranty:	5-year PHB replacement after purchase, including free replacement for low-battery buttons



Contact us locally today at: 414.259.9820